

## **Withdrawal**

You have the right to withdraw from this contract within fourteen days without giving reasons. The revocation period is fourteen days from the day on which you or a third party named by you have taken possession of the goods. In order to exercise your right of withdrawal, you must inform us **[Company name, address, fax number, e-mail address]** by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. You can use the attached model revocation form for this, which is not mandatory. In order to comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

## **Indication of non-existence of the right of withdrawal**

A right of withdrawal does not exist for distance contracts for the delivery of sealed goods that are not suitable for return for reasons of health protection or hygiene, if their sealing has been removed after delivery. Due to the general requirements of a medical device, Omnipod® Pods, Omnipod DASH® Pods and PodPals are excluded from revocation because they are not suitable for return due to their nature and it can not be safely excluded that they were not impaired in their quality and effectiveness by improper storage.

## **Consequences of revocation**

If you withdraw from this contract, we will have to refund to you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless otherwise expressly agreed with you; in no case will you be charged fees for this repayment.

We may refuse repayment until we have recovered the goods or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us immediately and in any case at the latest within fourteen days from the day on which you inform us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the fourteen-day period. We bear the direct costs of returning the goods.

## Sample - Revocation form

If you want to withdraw from the contract, please fill out this form and send it back to us.

### Sample - Withdrawal form

To Insulet [Company details]

Faxnumber: [ ] or email: [ ]

I/we (\*) hereby withdraw from the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

Ordered on (\*)/received on (\*)

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (paper only)

date

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(\*) Delete as appropriate